

July 30, 2009

Dear Don

I would like to express my sincere appreciation for the support and mentoring you provided my daughter, Michelle Mochan. Even though she was identified with a learning disability at an early age it was not until an assessment for university was required that it was indicated that there was any sort of technology that could assist her.

With hope and excitement we came to you looking for a way to put the effort required to maintain a B average to much better use. Without your assistance and one on one tutoring she would still be struggling to produce assignments and be left with little time for studying. During this past year with the help of Dragon that energy was redirected into her studies. This enabled her to obtain a scholarship and even better, Michelle was accepted to all of her program choices. The concurrent education programs are highly competitive and have very limited enrolments.

Due to you and Tutorwiz her dreams are coming true and she is heading off to the University of Laurentian. Thank you from the bottom of my heart, I can not say enough about the support and individual attention you gave her to make this possible.

Sincerely,

A handwritten signature in purple ink, appearing to read "Donna", with a long, sweeping horizontal line extending to the right.

Donna